

Scan the QR code
For the information

① Iizuka City Office
(Including Covid-19 info)



② Living in Iizuka
(Information for Non-Japanese)



③ Facebook



④ Tourism Info



⑤ Info Video (Japanese)



⑥ Disaster Prevention



English

April, 2023

Emergency Handbook ~for Non-Japanese~

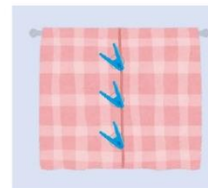
〒820-8501
5-5 Shintateiwa, Iizuka City
Global Policy Division
0948-22-5500
E-mail: kokusai@city.iizuka.lg.jp

1 Typhoons

- ① Move your bike indoors, store or weigh down loose objects around your home like laundry to avoid being blown away.
- ② Close the shutters, or put some tape on the window glass to protect yourself from broken glasses.



- ③ Use clips to connect the curtains in case your home doesn't have shutters.
- ④ When in heavy rain and wind, STAY HOME as much as possible.



2 Heavy rain

- ① Stay informed about weather, outage and other information. Don't Panic!
- ② Be prepared in advance. (Portable Emergency Items)



- ③ It is extremely dangerous to go out to see the river or lake. Stay indoors.
- ④ Follow the evacuation Instruction. ※Evacuation Site→See 6



3 Earthquakes Precautions

① Protect yourself by staying under a desk or a table. Cover your head.



② Turn off all utilities. Remember and practice FIRE SAFETY!!



③ Open the doors or the windows to secure a way out after shaking.



④ Run to the safety place.



4 Be prepared in advance

① Locate the shelter and different routes you can take to get there from your home



② Secure water for daily needs in case of water outage.



③ Prepare your emergency kit with a week worth of supplies.



④ How to make a Portable toilet



5 Emergency Supplies

① Water, Food



② First-Aid Kit, Any Necessary Medicines



③ Mobile Phone, Battery Charger



④ Cash, Bank book



⑤ Passport, Residence card



⑥ Daily Goods, clothes



⑦ radio, flashlight



⑧ Others



6 Emergency Evacuation

Evacuation Site

is a safety shelter for the residents
is often local school gym or Community Center
accommodates residents free of charge

※ Items like water, food, blankets are provided at the Emergency Evacuation Site

Your cooperation and understanding are requested

- Please take off your shoes
- Please keep your voice down

※Ask someone when you don't know what to do.
Community collaboration is essential in case of an emergency!



高齢者等避難: こうれいしゃとう ひなん
Evacuation info.



避難指示: ひなん しじ
Evacuation order



緊急安全確保: きんきゆう あんぜん かくほ
Secure safety immediately

14 Fukuoka International Medical Support Center
Multilingual call center on medical treatment

 **092-286-9595**

The telephone call is charged on you

Operating hours	21 Languages (excl.JP)
24 hours 365 days	(Japanese), English, Chinese, Korean, Thai, Vietnamese, Indonesian, Khmer language, Tagalog, Nepali, Malay, Spanish, Portuguese, German, Myanmar, French, Italian, Russian, Sinhala, Mongolian, Hindi, Bengali



They support you when you need help at hospital

Free for ① Interpretation Service
on the Phone ② Providing Medical
Information according to your inquiries



**7 Fukuoka Multilingual Assistance
and Information Center**

 **0120-279-906**

Free of charge for both CALL and CONSULTATION

Operating hours	22 Languages (incl. JP)
24 hours 365 days	Japanese, English, Chinese, Korean, Thai, Vietnamese, Indonesian, Khmer language, Tagalog, Nepali, Malay, Spanish, Portuguese, German, Myanmar, French, Italian, Russian, Sinhala, Mongolian, Hindi, Bengali

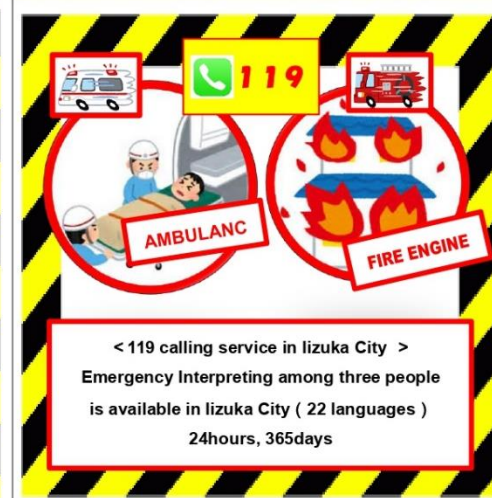
1-1-1 Tejin, Chuo-ku, Fukuoka City

You can consult them about *Status of Residence /
Procedure at government officers / Hospital / Insurance
/ Learning Japanese, Jobs, Living / Housing and so on.*

8 “ Help! Emergency 1 ”
たいへんです。(Taihen desu)
たすけてください。(Tasukete kudasai)
☎110 (ひゃくとーばん) おねがいします。
(Hyaku-tohban onegaishimasu)



9 “ Help! Emergency 2 ”
けがです。(Kega desu) Injured!
かじです。(Kaji dedu) Fire!
☎119 (ひゃくじゅう-きゅう-ばん) おねがいします。
(Hyaku-juu-kyu-ban onegaishimasu)



< 119 calling service in Iizuka City >
Emergency Interpreting among three people
is available in Iizuka City (22 languages)
24hours, 365days

10 Night Clinic

Iizuka Yakan Kyukan Center

Operating hours

: 7pm ~ 9pm on week days

: 6pm ~ 10pm on weekend and holidays

☎ : 0948-24-3399

Location	Medical Care
1-1 Yoshiharamachi Iizuka City	Internal Medicine, Pediatrics

* It is on the 2nd floor of Iizuka Bus Terminal



11 Doctors on Holidays

Find Doctors on duty **on holidays** by followings;

< 1 > Check the medical facilities on duty
on the daily newspaper

< 2 > Visit Iizuka Medical Association below;
http://iizuka-med.or.jp/

Scan the QR code
to access the website



Then click this picture
To find the facilities on duty
休日在宅医 means
the Doctors on Duty

***Doctors on duty are on the Rotating system.**

12 Lost or Stolen 1

Bankbook or Cash card

⇒ Contact your local embassy or consulate

Passport ⇒ Contact your local Embassy

or Consulate immediately

Consulate-General of the People's Republic of China in Fukuoka

☎ 092-725-0085

1-3-3 Jigyo-hama, Chu-oh-ku, Fukuoka City

Consulate-General of the Socialist Republic of Viet Nam in Fukuoka

☎ 092-263-7668

5-3-8 Nakasu, Hakata-ku, Fukuoka City Akua-Hakata 4F

Consulate-General of the People's Republic of Korea in Fukuoka

☎ 092-771-0461, 0462

1-3-3 Jigyo-hama, Chu-oh-ku, Fukuoka City

Consulate-General of the People's Republic of Philippines in Osaka

☎ 06-6910-7881

2-1-61 Chu-oh-ku Shiromi, Osaka City, Twin21 MID Tower 24F

13 Lost or Stolen 2

Resident Card Contact your Local Immigration Office.

① **Fukuoka Regional Immigration Bureau**

Address Fukuoka City, Chu-oh-ku, Maizuru 3-5-25
Fukuoka Dai-1 Houmu sougou Chosha L6

When visit (Japanese, English, Chinese)

② **Foreign Resident General information Center**

☎ 0570-013904 When call (17 languages)

※Apply for reissuance of the registration
within 14 days from the day you knew your lost.

Driver's License Contact your local police department,
Driver's License Office to apply for reissuance. Call them first for
your time saving.

Iizuka Police Department

☎ 0948-21-0110 Iizuka City, Kaya No
Mori159-26

Chikuhou Driver's License Office

☎ 0948-26-7110 Iizuka City, Shimomio
1518-1